

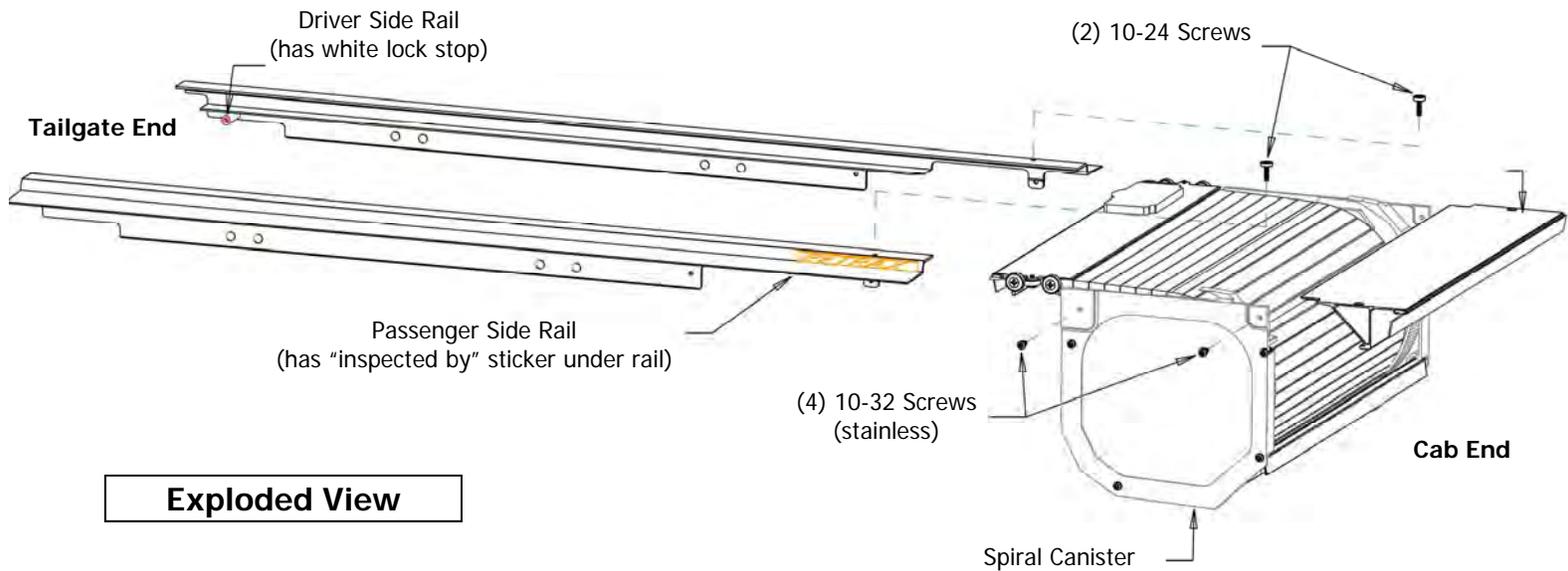
# RETRAX PRO™

## #4023 Dodge RamBox

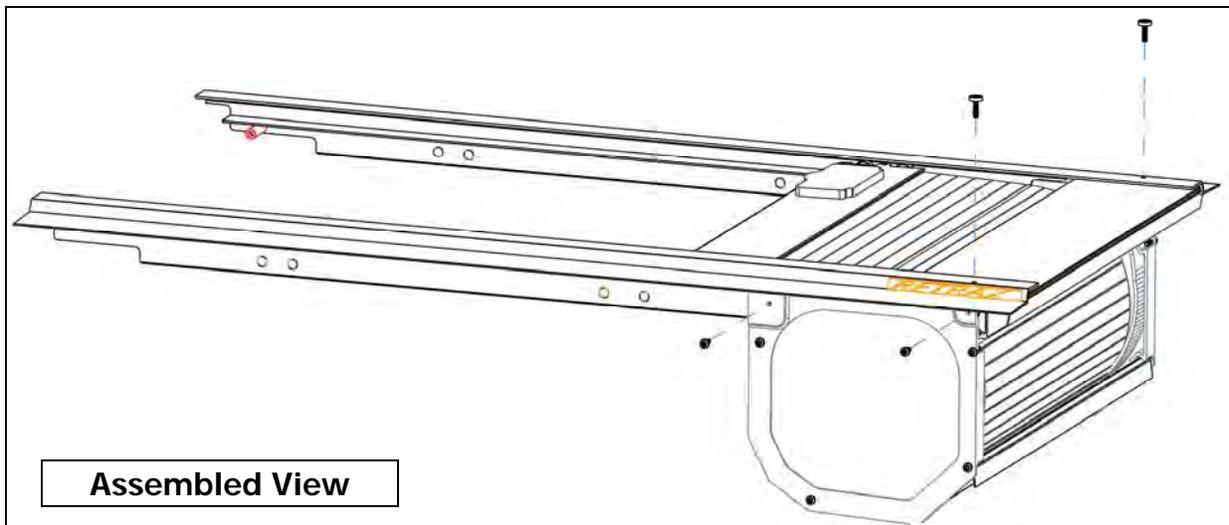
Installation Instructions

### Owner's Manual

**Please save Instructions:**  
**Important Warranty and Maintenance**



**Exploded View**



Manufactured in the USA by  
**APPLIED PRODUCTS, INC.**  
An Employee Owned Company  
917 South 46th Street  
Grand Forks, ND 58201  
(701) 746-5596 (Fax) 746-5598  
[www.retrax.com](http://www.retrax.com)  
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1-800-206-4070

Scan here to view a brief video  
on how to install a  
RETRAX cover.

Make sure that you have a  
QR Code reader application  
installed on your smartphone.



Thank you for your purchase of the **RETRAX™** bed cover system.  
Please read and follow instructions before un-boxing and assembling the bed cover.

**Check for shipping damage.**

Keep boxes and packing until installation is complete.

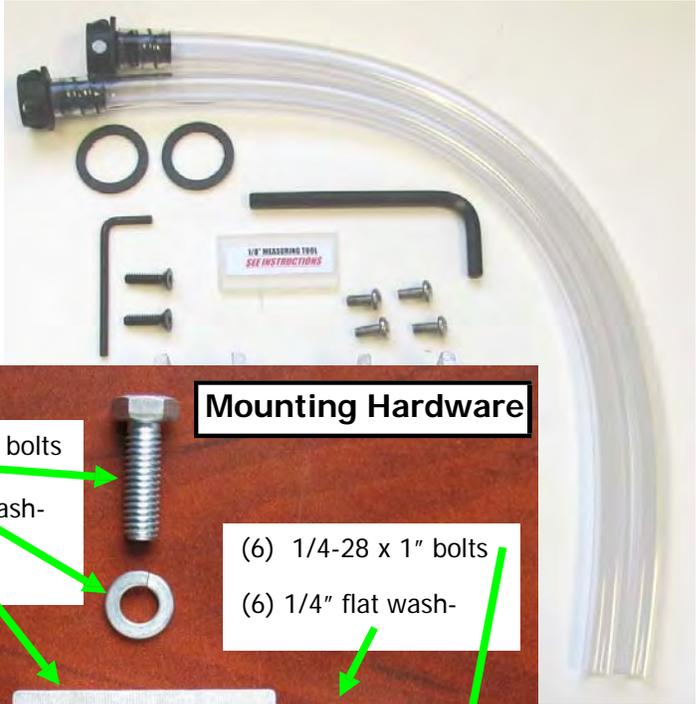
Unpack carefully to prevent scratching.

Remove protective films from cover and canister after installation is complete.

**Remove the protective plastic films before exposing to direct sunlight.**

**Do Not lubricate RETRAX—See Maintenance page for proper care.**

**DO NOT USE LOCTITE!  
USE OF LOCTITE VOIDS WARRANTY**



**Parts checklist for large box**

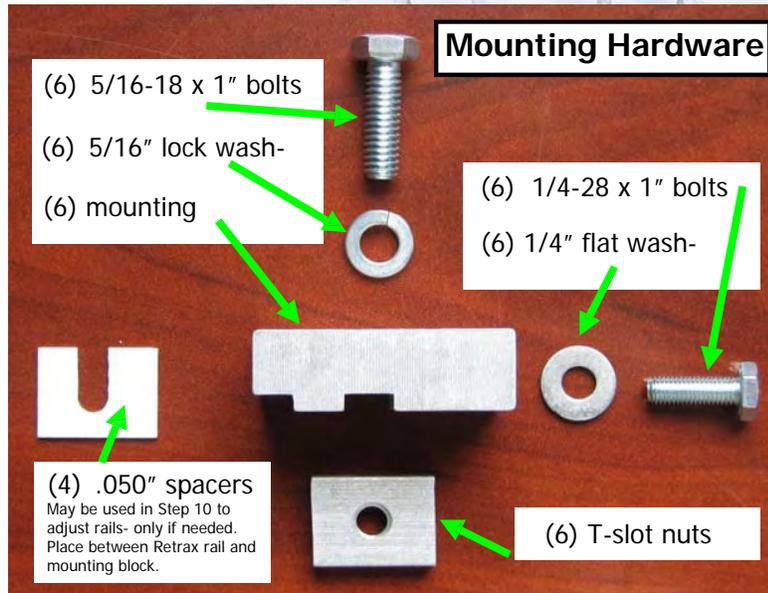
- Instruction packet with keys
- Cover / canister-spiral assembly
- Front cover for canister
- Drain tube kit

**Parts checklist for rail box**

- Driver's side rail
- Passenger side rail
- Mounting Hardware box

**Tools Needed**

- #2 Philips screwdriver
- 1/2" wrench (ratchet works best)



**Pre-assembly guidelines**

Two or more people are recommended for installation and you should allow 1 to 1 ½ hours to complete. Floor space about the size of pickup box is needed for assembly of the bed cover and rails. Clear out the pickup box and clean the front and side bed rails.

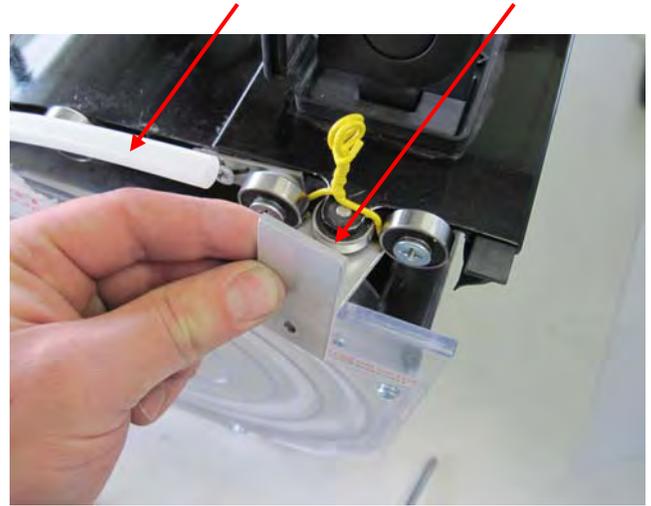
**Plastic bed liners may have to be cut or notched at the front of the bed if they touch the rolling cover or interfere with proper canister location.**

**Drain tubes** (2) 1/2" drain tubes connect to the bottom of canister and can exit out the floor or front of the pickup bed. Some pickups have drain holes in the front of the bed towards each corner; others have plastic or rubber plugs that can be drilled for the tubes. If needed a 1/2" hole can be drilled into both front corners of the box. For pickups equipped with plastic bed-liners, holes for the drain tubes need to be drilled through the plastic only. We recommend drilling additional holes through the floor of a plastic bed liner at the lowest points in front to allow for water drainage.

**STEP 1 Remove the shipping bracket and yellow wire. Completely remove white shipping tubes.**

Shipping tube Shipping bracket  
**Remove these items only!**

The shipping brackets can be disassembled simply by removal of the 10-32 screws fastened to each side of the canister (**Remove these items only**). The tail-gate can then be lifted away from the canister allowing for the removal of the shipping bracket by sliding the T-channel out from the wire ties. The wire ties can then be removed from the bearings without the need for cutting the wire. Pull white shipping tubes completely out of the canister.



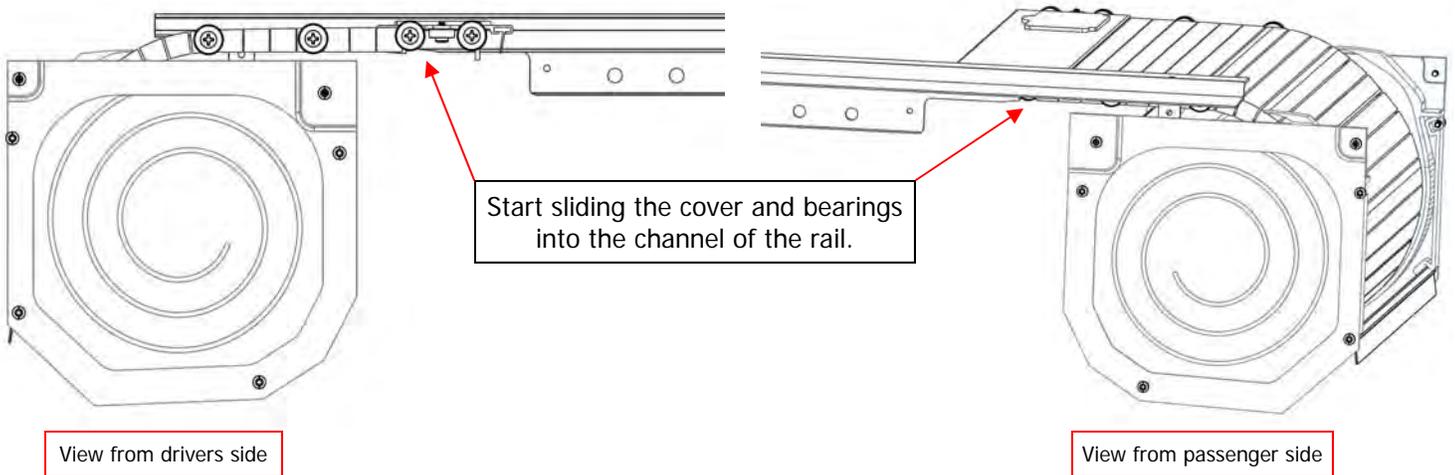
Driver side view of assembly

**DO NOT ALLOW THE COVER TO ROLL INTO THE SPIRAL BECAUSE THE BOTTOM OF THE LOCK CAN DAMAGE**

**STEP 2 Install the passenger rail to the spiral.**

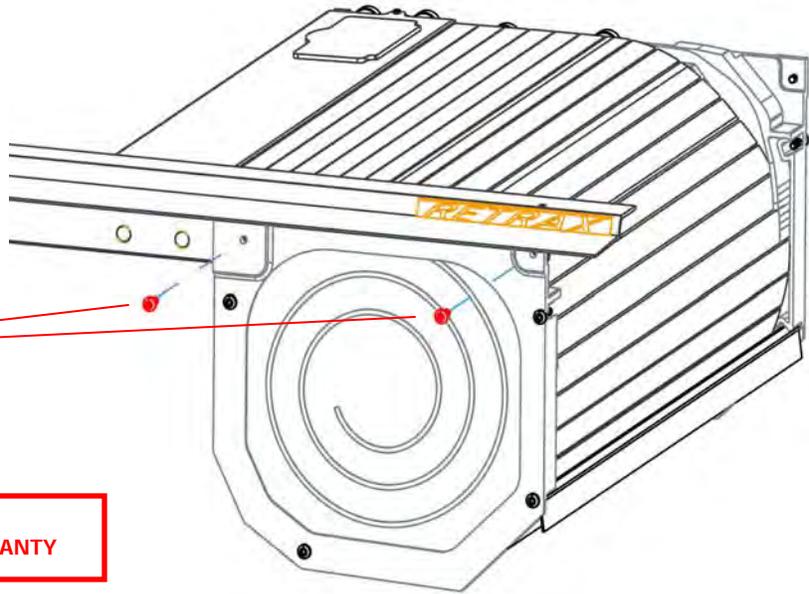
Lift up the lock cover and **open lock** by pressing release button.

Passenger rail has "inspected by" sticker under the front of the rail



**STEP 2 continued.**

Slide the rail over the cover until the two threaded holes in the rail are lined up **behind** the two holes in the spiral. Attach using two of the **10/32 by 7/16" screws**. **Tighten** using a manual #2 Phillips screwdriver.

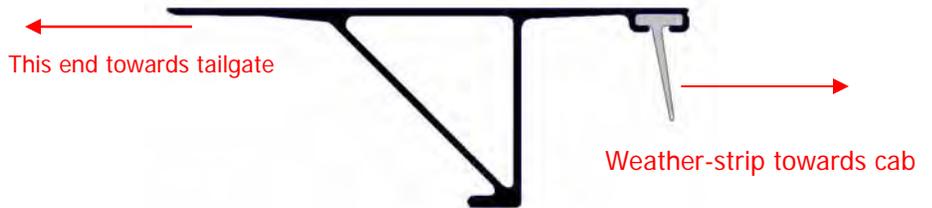


**DO NOT USE LOCTITE!**  
**USE OF LOCTITE VOIDS WARRANTY**

**STEP 3 Install the drivers**

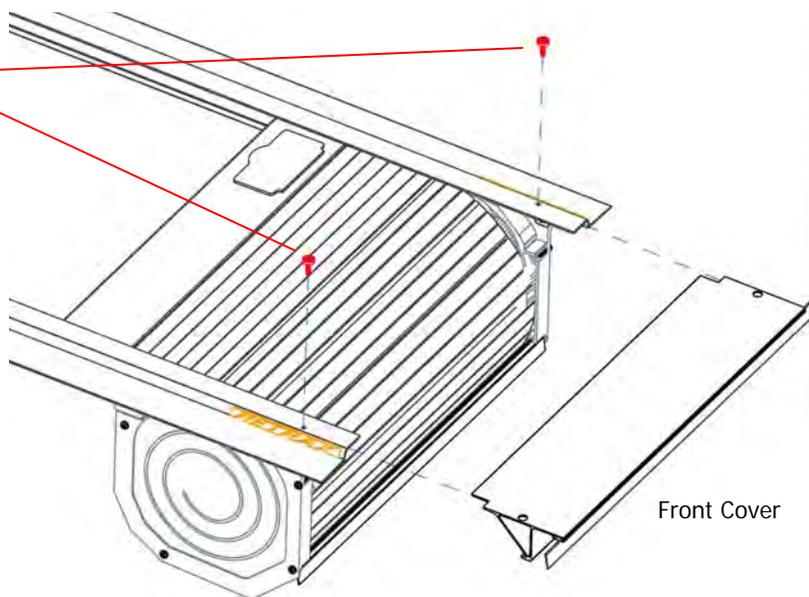
**rail.** Pull the cover out of the canister 6"-8". (See **PowertraxPRO Installation Supplement on how to move electric cover**). **Caution: DO NOT** allow cover to roll back into canister until rail is installed. Repeat Step #2 to install the driver's rail. **Be sure all rail mounting screws are tight.**

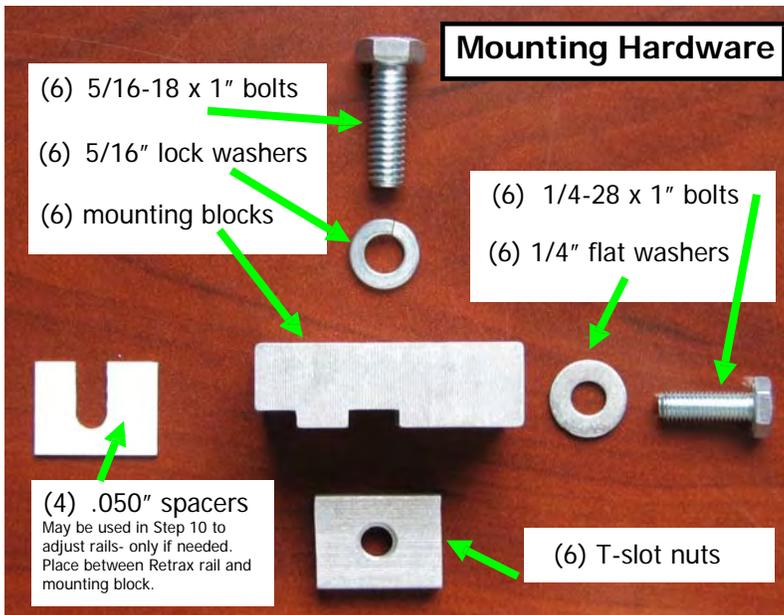
**SIDE VIEW OF FRONT COVER**



**STEP 4 Install the front**

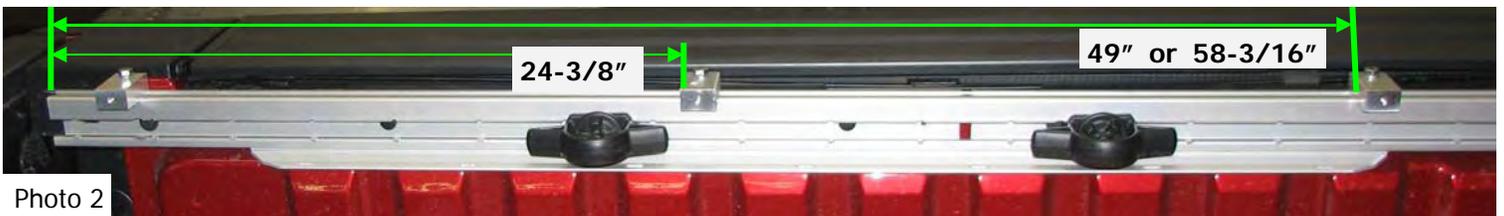
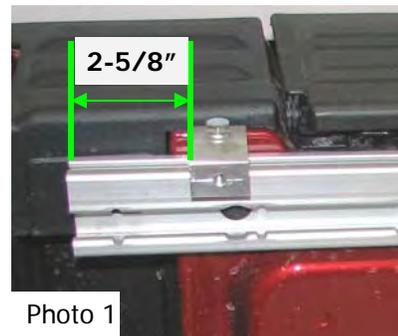
**cover.** The front cover is attached below the rails. Hold the cover level and push both ends in evenly to help slide it into place. When the holes are lined up, start threading the (2) **Front Cover mounting screws**. Tighten the 2 screws securely using the enclosed 1/8" Allen wrench.





**STEP 5**

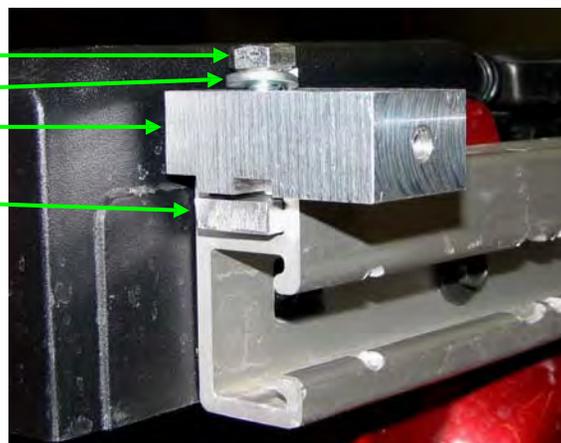
Measure and mark the top of the factory tracks for mounting block locations. Start at the tailgate end of the driver's factory track and make a mark at three locations: At 2-5/8" see **Photo 1** and 24-3/8" and at (49" on 5'8" RamBox) Or at (58-3\16" on 6'4" RamBox) **Photo 2** shows all three mounting blocks installed on drivers rail. Repeat marking the track on passenger's side.



**STEP 6**

Assemble and position mounting blocks. Push 5/16-18 x 1" bolt through lock washer and mounting block and just start to thread into T-slot nut.

Slide mounting block into factory track until the rear of the block is even with the front mark. Tighten securely with 1/2" wrench. Repeat with middle and back mounting blocks.



**STEP 7**

Lift the assembled cover into the bed. Roll the cover into the canister and push down firmly on the rounded end of the lock until it latches. Using two people, lift the bed cover by the front of the rails and two feet to the back. Set the assembly in place at the front of the bed. The rubber weatherstrip on the front cover should lie on top of the pickup's rail-pointed towards the cab.

**A latch is found on a Manual Cover Only. See Powertrax-PRO Installation Supplement on how to move electric cover.**

**STEP 8**

Position and bolt Retrax rails to mounting blocks. Center the threaded holes in the mounting blocks behind the openings of the Retrax rail. Start 1/4" - 28 x 1" bolt and flat washer in all 6 holes. Tighten bolts using 1/2" wrench.

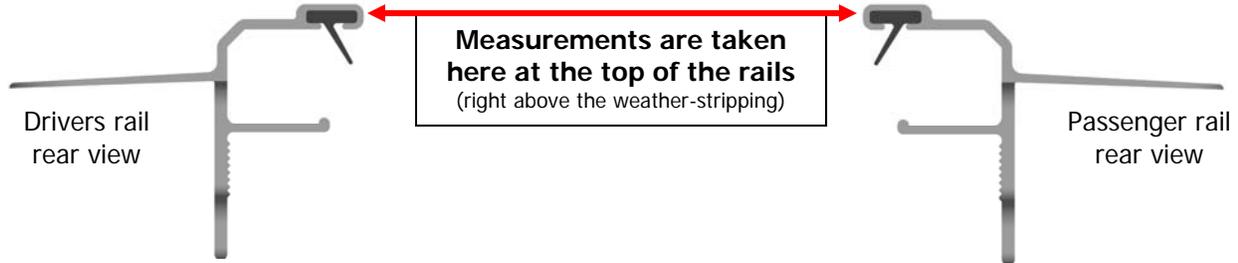


Go to Step 9 in the instructions.

In Step 10 the .050 spacers can be used to narrow the distance between the rails if needed to get the rails parallel to each other. Position the spacers between the back of the RETRAX and the mounting block.

**NOTE: Due to the unique configuration of the Dodge RamBox rails and toolboxes, it is not possible to completely seal the bed with a bed cover. 18" of 1/2" thick self adhesive weather-strip has been provided that can be applied where desired at the owner's / installer's discretion**

**STEP 9 Measure the distance between the rails.**  
**The rails must be the same distance apart from each other (parallel) from the front to the rear.** The following steps show how to measure and adjust the rails. Measurements are taken at 3 places starting at the front. The photo to the right shows measurement being taken with a tape measure.

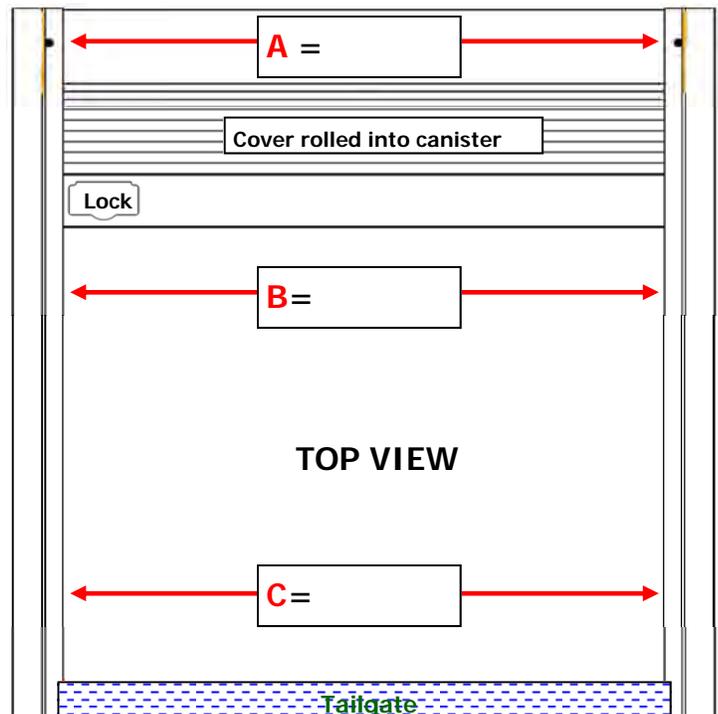


**STEP 9 a.** Measure and record the distance between the rails at **A** - next to front cover screws. This is your base measurement.

**9 b.** Measure and record the distance at **B** above the middle mounting blocks (with bolts tight)

**9 c.** Measure and record the distance at **C** above the rear mounting blocks (with bolts tight)

**If the measurements at B and C are not the same as A then adjustments are needed. See STEP 10.**

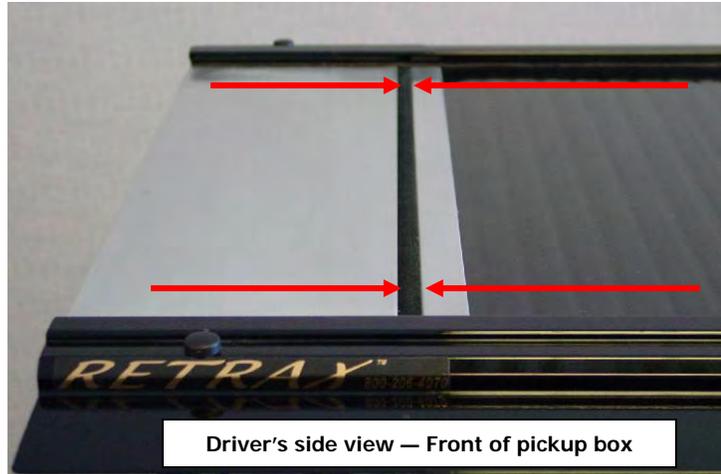


**STEP 10 Adjust distance between the rails.**

The .050 spacers can be used to narrow the distance between the rails to get the rails parallel to each other. Position the spacers between the back of the Retrax rails and the mounting block.

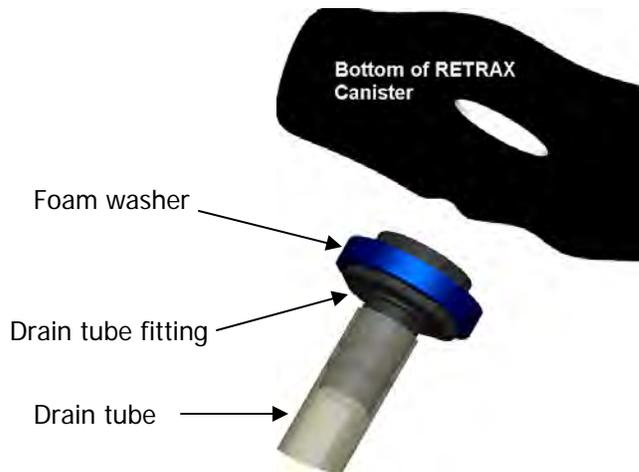
**Continue adjustments until the distance at points B and C are the same as point A when the bolts are tight.**

**STEP 11** Check for proper fit between the front cover and the rolling cover. Using the lock handle, pull the cover closed over the tailgate and latch. The amount of weather-strip showing at the front of the rolling cover should be close to equal on both the passenger and drivers sides. (Photo shows unpainted parts for clarity) If there is less weather-strip exposed on one side, adjust that rail by loosening all 4 bolts on that side and moving that rail towards the cab. Check again for equal spacing at the front and re-adjust if needed.



**STEP 12 (a)**

Remove plastic film from the canister. Place the foam washers over the drain tube fittings. Push the assembled tubes into the 2 holes on the bottom of the canister. The fitting should lock into place; test by pulling down on the fitting, it should not pull out of canister.



**STEP 12 (b)** Finish Installing the drain tubes. On some models there are factory drain holes in both front corners, on others there are plastic plugs that can be drilled out for the tubes. You can enlarge existing holes or drill new holes in the front wall or floor if needed. Be careful of what is behind when you drill. If using a plastic bed liner, then holes need to be drilled through the liner only. Cut the tubes to length to fit in desired locations.

**STEP 13** Open and close the cover to insure it is rolling without rubbing or binding. Now remove the plastic films from the cover. **(Remove film before exposing to the sun)**

FINAL NOTES: Be sure that all bolts are tight. The top surface of the rails should be level. Loosen the bolt, adjust rail and retighten bolt if needed. **On some models, a better fit over the tailgate or tailgate protector maybe obtained if the rear of the rail is tilted up or down slightly.** You should be able to open and close easily. The rolling resistance will decrease over time as the weather-stripping and bearings break-in.

The lock will push down easily when the cover is completely closed at the tailgate. You also will be able to latch and lock the cover anywhere else along the rail by **pushing down firmly on the rounded end of the lock handle.** In any part way open position; two thumbs may be needed to latch the cover in place. The effort needed to latch the cover will decrease as the lock mechanism takes a set. The lock can be adjusted if needed. At the bottom of the lock is an adjustable steel tip that contacts the rail. To increase or decrease the pressure, loosen the jam nut with a 7/16" wrench, adjust the steel tip in or out with an 1/8" Allen (hex) head wrench, then hold steel tip while re-tightening the jam nut.

**DO NOT lubricate the bed cover!**

See maintenance on back page

# RetraxPRO MAINTENANCE AND USE INSTRUCTIONS

## USE

The Retrax cover has superior quality, rail weather-strip seals. These seals help minimize water intrusion into the pickup bed. The initial break-in period for the rail weather-strip is about 48 hours in the fully closed position. Your cover may be slightly harder to open and close during the break-in period.

### Opening and Using the Cover

Using your **RetraxPRO** cover is as simple as opening the lock cover and pressing the button at the center of the latch to pop open the handle (1). If properly installed, the cover should be able to roll open and closed easily with one hand (2). During the break-in period more effort may be needed, but you still should be able to roll the cover open and closed with one hand.



### Closing and Locking the Cover

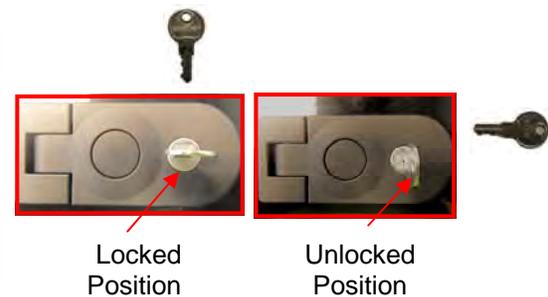
To latch your **RetraxPRO** cover anywhere along the rail, push down firmly on the end of the lock handle using both thumbs (3). It takes this amount of force because it is a friction lock in any open position. The **RetraxPRO** cover is easier to latch in the fully closed position due to a recess in the rail.



The teeth of the **RETRAX™** keys always face out

### Securing Loose Cargo

**RetraxPRO** covers make transporting loose and large pieces of cargo safe and secure; a unique feature that most tonneau covers cannot claim. To secure any item too big to fit under the cover, latch the lock handle shut against the item to help keep it in place (4).



## MAINTENANCE & CARE

### Cleaning and Caring for Your Cover

Treat your **RetraxPRO** cover like you would treat the hood of your truck; you can wash and wax your cover like you would your pickup. The weatherstripping on your cover may absorb soapy residue from a car wash, so we recommend wiping down the inside of your rails from time to time (5).

### **Important:**

**NEVER** spray any lubricant or cleaner in the rails. This will void your warranty. The ball bearings are sealed and will not need any sort of lubricant or spray.



# *RETRAX*PRO™

*The Last Bed Cover You'll Buy*

## **Warranty Statement**

Applied Products, Inc. (referred to as manufacturer) warrants each new RetraxPRO retractable pickup bed cover to the original owner as follows:

The RetraxPRO has a limited lifetime warranty for the failure of materials and workmanship. Warranty replacement costs will be prorated after three (3) years.

Items not covered under the warranty:

- Normal wear over the life of the RetraxPRO
- Water intrusion at any location or any damage caused as a result
- Other dealer and/or purchaser installed parts & accessories

Conditions which will void all warranty:

- Lubrication of the rails or sealed ball bearings
- Altering the RetraxPRO in any manner without written approval from the manufacturer
- Use for any purpose other than the normal intended use
- Misuse, negligence or accident
- Installation of any other part or accessory which comes in contact with or may interfere with the RetraxPRO without written approval of the manufacturer
- Failure to register this warranty with the manufacturer within thirty (30) days from the date of delivery
- Failure to adequately secure cargo to prevent damage to the RetraxPRO
- Acts of God or other external causes

## **Conditions and Limitations**

This warranty is subject to certain conditions and limitations including, but not limited to, the following:

- Any part of a RetraxPRO retractable pickup bed cover that is found to be defective under the terms of this warranty will be repaired or replaced using either new or reconditioned parts at the discretion of the manufacturer.
- In determining what constitutes a failure under the terms of this warranty the decision of the manufacturer will be final.
- This warranty is applicable to the original purchaser only and is not transferable to subsequent purchasers.
- The manufacturer does not accept any responsibility in connection with the installation of any of its products by its dealers or agents.

- The manufacturer does not undertake responsibility to any purchaser for warranty express or implied by any of its dealers, distributors or agents beyond which is contained herein.
- Without regard to an alleged defect of its products the manufacturer under any circumstances does not assume responsibility for loss of time, inconvenience, revenue, or other consequential damage including, but not limited to, expenses for telephone, food, lodging, travel, loss or damage to the vehicle the products are installed on or loss or damage to personal property of the purchaser or user of the products.
- The manufacturer reserves the right to make changes in the design of, improvements to, or warranty of its products without imposing any obligation upon itself to provide the same for any products theretofore manufactured.
- Under no circumstances shall Applied Products, Inc. be liable for special, indirect, incidental or consequential damages sustained in connection with the RetraxPRO cover

Some states do not allow limitations on how long the implied warranty lasts, so the aforementioned limitations may not apply to you.

### **Claim Procedure**

If a part fails, the purchaser should return to the selling dealer to determine if the failed part is covered under the terms of this warranty. If a warranty claim is necessary, the dealer will contact Applied Products, Inc. If it is impractical for the purchaser to return to the selling dealer, then the purchaser may contact Applied Products, Inc. directly at 1-800-206-4070. The defective part, along with a copy of the original bill of sale, must be returned prepaid to Applied Products, Inc. at 917 S. 46th St. Grand Forks, ND 58201. At the manufacturer's discretion, photos, a copy of the original bill of sale and the serial number may be submitted in lieu of the returned damaged product to Applied Products, Inc. After determining the validity of the warranty claim, Applied Products, Inc. will ship a replacement part prepaid to the customer. Labor costs to replace defective parts are the responsibility of the purchaser.

If at any time you need warranty assistance, please call 1-800-206-4070 or email us at [retrax@retrax.com](mailto:retrax@retrax.com) and one of our technical reps will be happy to help you. When calling or emailing, please be prepared to reference your part number and serial number.

An Employee Owned Company

RetraxPRO— Manufactured by Applied Products, Inc., 917 S 46th St., Grand Forks, ND 58201

[www.retrax.com](http://www.retrax.com)—800-206-4070—(701)746-5596—FAX (701) 746-5598



Made in the USA



***Applied Products, Inc.***

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